**Head Usher – Box Office**

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<thead>
<tr>
<th>No. of Jobs Available:</th>
<th>4</th>
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<tbody>
<tr>
<td>Supervisor:</td>
<td>Julimar Alarcon, Assistant Box Office Manager</td>
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<tr>
<td>Contact:</td>
<td><a href="mailto:julimar.alarcon@necmusic.edu">julimar.alarcon@necmusic.edu</a></td>
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**Job Summary:** The Box Office is looking for a few Head Ushers to serve as authoritative figures in concerts and perform several duties such as:

- Guiding the activities for Ushers
- Assign Usher positions
- Direct pre-concert tasks
- Be available to deal with escalated patron issues

Position starts on 8/16/2021 and this is an on-campus position.

Discussed in interview per hour.

**Qualifications:**

- Excellent customer service skills
- Good judgement and effective decision making and problem resolution skills
- Ability to work in diverse groups
- Ability to assist in training and onboarding new ushers
- Self-Starter with the ability to be proactive
- Ability to work in a fast paced environment

**How to Apply:**

https://docs.google.com/forms/d/e/1FAIpQLSe6P5xSBB3m45x8fDDd1HKx88b5LYkbB3RN4OCqx_quyELh6A/viewform